



FOREST  
Veterinary Centre

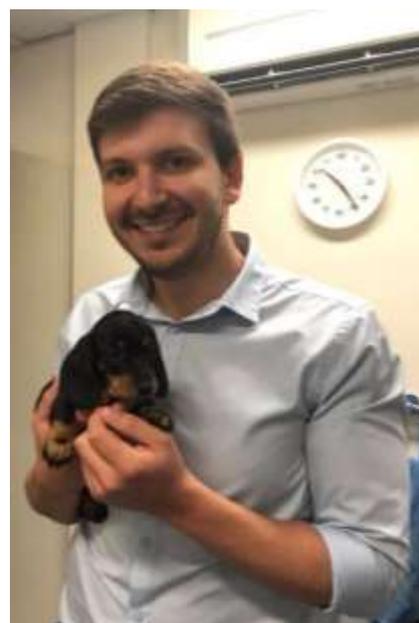
[www.forestvets.com](http://www.forestvets.com)

# June Newsletter 2018

## Welcome Connor!

We would like to introduce our new veterinary surgeon Connor Herst. Connor grew up locally and has returned to the area.

When Connor is not working at Forest he looks after his three dogs; one of whom he rescued from Hungary. He enjoys music and playing his guitar. Connor will be working mostly at our Epping Hospital and Woodford Surgery. He is looking forward to meeting all of your pets.



## Xylitol Poisoning.

Xylitol is a sugar substitute that is commonly found in sugar free chewing gum, certain peanut butter brands and sweets. It is touted for preventing tooth decay in humans but is **toxic to dogs** even in small amounts.

We have recently seen multiple cases of dogs being admitted to hospital for treatment of xylitol toxicity after ingesting sugar-free products.

Xylitol can cause blood sugar levels to become dangerously low as the dog's pancreas thinks it has ingested real sugar. There is also a risk of liver failure which is even more dangerous.

If you know your dog has eaten any xylitol it is important that the dog seeks veterinary treatment as soon as possible as an emergency. The vet can induce vomiting of the product if caught early enough. The symptoms are vomiting, lethargy, disorientation, and collapse which can lead to seizures and eventually coma. **Please keep all human foods and medicines out of the reach of your dog.**

**[For our current privacy policy please turn the page over!](#)**

**Main Centre & Hospital:** 78 Hemnall Street, Epping Essex CM16 4LQ  
**Woodford Bridge:** Waltham Road, Woodford Bridge, Essex IG8 8EB  
**Harlow:** Eastwick Lodge, Harlow, Essex, CM20 2QT

**Tel: 01992 575790**  
**Tel: 0208 505 4078**  
**Tel: 01279 437433**



# Customer Privacy Notice

We respect your privacy and are committed to protecting your personal data

## How we use your personal data

- The welfare of your pets is our priority, that's why we'll use your personal details to let you know when your pet is due vaccinations and to remind you about flea and worming, as well as appointment reminders.
- Where we need to perform the contract for the delivery of veterinary services we are about to enter into or have entered into with you.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.
- We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need for your pet(s), or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).
- You will receive marketing communications from us if you have requested information from us or purchased products or services from us and, in each case, you have not opted out of receiving that marketing.

## Your legal rights

You have rights under data protection laws in relation to your personal data.

- Request access, Request correction, Request erasure, Object to processing, Request restriction of processing, Request the transfer, Withdraw consent at any time,

## Controller

Forest Veterinary Centre Limited is the controller and responsible for your personal data

## Contact details

Our full details are: Forest Veterinary Centre Limited (registered in England and Wales under company number 8455672), Leeman House, Station Business Park, Holgate Park Drive, York YO26 4GB

## Data Protection Compliance Officer

Amanda Egan